LUISA OVIEDO

Product & Experience Designer Innovation Strategist Creative Guide

As a designer, I unite vision, intuition, and human sensitivity. I see **design as a living practice** that connects strategy, creativity, and purpose to create **meaningful and transformative experiences.**

KEY EXPERIENCE



Jun 2025 - Nov 2025

Experience Mentor, Gobernación del Valle del Cauca

I supported over 40 entrepreneurs and businesses through customized training and mentoring in experience design, innovation, and both digital and traditional product development.

Jun 2022 - Oct 2024

UX Designer & Researcher, Quantix (LeanTech)

Responsible for designing digital experiences for the US chemical logistics market.

- Designed OnTrack, Quantix's management platform, from scratch, applying UX methodologies to optimize workflows and system usability.
- Led user research and promoted a sustainable culture of data-driven decision making.

2024

Product Leader, SportsCrowd

I design digital experiences focused on sports communities, integrating strategic vision, research, and visual design.

- Led the definition of the product ecosystem experience and the design of MVPs.
- Implemented collaborative design processes to enhance communication between business and development teams
- Proposed solutions that increased user retention and engagement.

Contact Me

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EDUCATION

2017 Industrial Design, Universidad Icesi

2020 Master's Degree in Social Innovation Management, Universidad Icesi

2024 Technical Degree in **Cooking and Pastry** Escuela Gastronómica Mariano Moreno

SKILLS

Product Strategy • Innovation Management

- Service Design Human-Centered Design
- Research Design Thinking User Testing
- Prototyping Change Management
 Leadership Creativity Writing •
 Illustration

LANGUAGES

Spanish (Native)
English (Advanced)
Italian (Intermediate)

TOOLS

Figma • MixPanel • Google Analytics • HotJar • Maze • MouseFlow • Office Mailchimp • Miro

SIDE PROJECTS



Reverso: an experimental gastronomic space that explores the connection between food, alchemy, and creativity.

(des)cotidiana: a creative reflection platform that celebrates the magic of the everyday and creativity as a spiritual practice.